

27 August 2025

To Whom It May Concern,

I am delighted to give my emphatic recommendation for Namanjot Sodhi to your Master's Programme .

As Naman's former manager and original employer, I have had the pleasure of working with her for almost 2 years now. Naman came into our organisation at a point of crucial change and evolution, taking on and shaping a new role which was instrumental in the successful launch of a new SaaS product.

Showing unrivaled adaptability and resilience, Naman developed and implemented essential business processes, and created a firm, fertile foundation for the growing product team. In a role that required a wide variety of skills and a great deal of 'figuring it out', she demonstrated impressive composure, and a curious, creative approach to everything she took on.

A large portion of Naman's work has been client-facing, and in that, her natural charisma and intellect have served both her and the business extremely well. She quickly grasps the various complexities of organisations within the international education space, and has utilised her understanding to deliver exceptional support and guidance to clients engaging with our products.

While representing the business at conferences, meetings and events, her professionalism and enthusiasm for our mission has really stood out, and demonstrated another side to Naman's talents that I hadn't witnessed during her more 'behind the scenes' work. Engaging confidently and persuasively with clients and partners, she proved herself adaptable, savvy, and a true asset to our team.

In Naman's relatively short time with ICEF Academy she has valiantly adapted with the growth of the business, firstly accepting a promotion to the new position of Client Success Manager for the APAC region, and more recently, transitioning to the Learning Design team which has enabled her (and our organisation) to maximise her skills in writing, research, and the delivery of online training. In this, she has again demonstrated unique accomplishment, and a proactive approach that has contributed to the successful and necessary growth of a new business function.



I am in full, enthusiastic support of Naman pursuing further studies which will allow her to hone her existing talents, and extend her impact. I couldn't recommend her more highly for this programme.

Regards

Stacey Crosskill

VP, Professional Development & Training